SELECTION CRITERIA

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| Position Title | Care Coordination Worker – Integrated Team Care (ITC) |
| Reporting To | Case Coordinator - Team Leader |

# KEY COMPETENCIES

## Qualifications, Knowledge and Experience

### Essential

* \*Aboriginality
* A comprehensive understanding of health issues impacting the lives of Aboriginal and Torres Strait islander people with a strong commitment to improving health outcomes
* Ability to engage effectively and sensitively with Aboriginal and Torres Strait Islander people
* Demonstrated ability to provide support to Aboriginal and Torres Strait Islander clients in a culturally sensitive and safe way
* Demonstrated ability to work independently with confidence in exercising clinical judgement
* Demonstrated computer skills, including the use of all Microsoft Office applications and client record and data management systems
* Demonstrated ability to develop, maintain and strengthen partnerships both internal and external to SCMSAC
* Current Drivers Licence
* Clear National Police History Check, Working with Children Check and Working with Vulnerable People Registration

### Desirable

* Relevant tertiary qualifications as a Nurse, Aboriginal Health Worker or Allied Health professional
* Clinical understanding of chronic disease and provision of chronic disease services

# PERSONAL QUALITIES AND ATTRIBUTES

* Excellent communication skills including written and verbal communication with the ability to exercise these skills with people at all levels
* Demonstrates, flexibility, initiative and ability to problem solve in the workplace
* Highly developed interpersonal skills including liaison, negotiation and advocacy skills
* Highly developed organisational skills and the capacity to prioritise competing demands

*\*Aboriginality - Aboriginality is a genuine occupational requirement and racial discrimination is a prohibition as outlined under Section 8(1) of the Racial Discrimination Act 1975.*