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| JOB TITLE |
| **Job Title**  | Property Officer | **Industrial Instrument** | SCHADS Award |
| **Reports to** | CEO | **Direct Reports** | - |

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| OUR VISION |
| Yilli Rreung Housing is a peak independent, non-government Aboriginal organisation that aims to deliver affordable accessible and sustainable quality housing to people in the Top End of the Northern Territory. |
| OUR VALUE |
| We believe in* Honesty with clients, our partners, our stakeholders and with ourselves
* Recognise and respect the diversity of our clients and employees
* Being fair to all our clients
* Having empathy with our client base
* Preserve and improve the quality of life for our tenants
* Being transparent with dealings with all our clients
* Appreciate our employees
* Invest in training and our employees knowledge and skills
* Having Integrity in all our dealings
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| POSITION OBJECTIVE AND RESPONSIBILITIES |
| Property officers manage property tenancies by processing applications for housing, manage the waiting list, arranging tenancy agreements, overseeing rent collection and making regular property inspections. The incumbent manages the administration of property management of town camps or affordable houses, by conducting six monthly tenancy inspections, ensuring Tenancy Agreements are current and maintaining tenancy files. Engages in quality reporting to CEO and Property Manager and any repairs and maintenance to the corporation’s Finance and Maintenance team.The incumbent assists the maintenance team to communicate with the tenants for the delivery of municipal services. |

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| Please address the selection criteria, fill out the form, attach your CV and send to:info@yillihousing.com.auTHANK YOU |
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| SELECTION CRITERIA |
| ESSENTIAL |
| 1. Experience working with Aboriginal people, including knowledge and awareness of Indigenous issues and ability to negotiate in accordance with cultural protocols.
 | *(Please address the selection criteria here)* |
| 1. Diploma of Property Services
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| 1. Ability to perform in a professional manner with, integrity, accountability and respect of all clients and colleagues.
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| 1. Office administration or housing maintenance qualifications/ experience.
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| 1. Ability to multi-task, prioritise work and meet deadlines; have initiative, flexibility, integrity, discretion and strong attention to details.
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| 1. Experience in office administration including customer service provisions.
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| 1. Proven high level of communication, negotiation, presentation and conflict resolution skills.

Proven ability to deal and cope with customers who may be angry and aggressive. |  |
| 1. Ability to educate tenants to support tenancies.
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| 1. Sound analytical and problem-solving skills and the ability to apply initiative and judgement to deal with complex situations.
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| 1. Knowledge of computer skills and Microsoft office programs (outlook, word, excel).
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| 1. Maintain current driver’s license.
2. Successful applicants must have or be willing to obtain a Police Clearance and OCHRE Card.
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| DESIREABLE |
| 1. Experience in identifying and effectively responding to the cultural and specific needs of Indigenous communities.
2. Experience in providing quality services in human or housing services organisations with strong emphasis on delivery of interactive services to customers with diverse needs.
3. Knowledge of the Indigenous Community Housing Management, knowledge of government and non-government agencies involved in the delivery of housing to Indigenous people.
4. Experience in reporting and recording information and appropriate information systems.
5. Experience in investigations and preparing reports with recommendations.
6. Experience to make objective decisions with policy guidelines.
7. Experience in doing property assessment and inspections.
8. Familiar with NT Residential Tenancy Act.
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PERSONAL DETAILS

Title: Mrs / Ms / Miss / Mr / Other

Name: Gender: M / F

Date of Birth:

Residential Address:

Email address: Mobile:

Driver’s License #: [ ]  Yes [ ]  No Class: State: Expiry Date:

Working with Children’s Card : [ ]  Yes [ ]  No State: Expiry Date:

[Are you of Aboriginal or Torres Strait Islander origin?](http://www.aihw.gov.au/access/201010/data/collecting_indigenous_health_data.cfm) [ ]  Yes [ ]  No

Position applied for: Property Officer

Availability date: [ ]  immediately [ ]  Notice period: weeks

Mark all types of employment you are interested in:
 [ ]  Full-Time [ ]  Part-Time [ ]  Temporary/ Contract [ ]  Casual

Current salary package: $ Expected salary package: $

Please provide other information that you identify as being pertinent to this application?
*(i.e.: other job commitment, medical conditions, disabilities)*

How Did You Hear About This Position?

[ ]  NTNews paper [ ] NTNews online [ ]  Facebook [ ]  ORIC [ ] NTCOSS [ ]  other: \_\_\_\_\_\_\_\_\_\_

PROFESSIONAL REFERENCE

Referee Name :

Relationship :

Organisation :

Email/ Contact Number :

Referee Name :

Relationship :

Organisation :

Email/ Contact Number :

Have you notified these referees?
 [ ]  Yes [ ] No (if your answer is no, we will notify you before contacting these referees)

PRE-EMPLOYMENT QUESTIONS (PROPERTY OFFICER)

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| Do you have a Diploma/ Certificate IV in Property Services? | [ ]  Yes[ ]  No |
| If you answer no to the previous question, are you willing to complete a Diploma/ Certificate IV course in Property Services? | [ ]  Yes[ ]  No |
| Do you have knowledge of Microsoft Office programs (Word, Excel, and Outlook)?*Other relevant programs:* | [ ]  Yes[ ]  No |
| Are you willing to undergo a Police Check? | [ ]  Yes[ ]  No |
| Are you willing to undergo a pre-employment drug & alcohol screening? | [ ]  Yes[ ]  No |
| Are you aware of any other matters that might result in a conflict of interest if you are employed by Yilli Housing?*If you have answered Yes, please explain:* | [ ]  Yes[ ]  No |
| I certify that all the information provided is true and correct. | [ ]  Yes[ ]  No |

Additional Information (COVER LETTER)

All information provided will be treated confidentially. Yilli Rreung Housing Aboriginal Corporation adheres to the principle of equal employment opportunity and merit based employment decisions.